

Appendix A - Fraud Referrals by Type and Quarter for 2023/24

| Housing Register | | | | | | |
|---------------------------------------|--------------------------------------|-------------------|--------------------------------------|-----------------|------------|------------------------------------|
| | Housing Register Applications | Positive Outcomes | NFI Financial Saving @£3240 per case | Cashable saving | Referrals | Positive outcome as a percentage % |
| Quarter 1 01/04/2022 to 30/06/2022 | 0 | 0 | £0.00 | £0.00 | 0 | - |
| Quarter 2 01/07/2022 to 30/09/2022 | 25 | 1 | £3,240.00 | £0.00 | 17 | 4.0 |
| Quarter 3 01/10/2022 to 31/12/2022 | 78 | 7 | £22,680.00 | £0.00 | 75 | 9.0 |
| Quarter 4 01/01/2023 to 31/03/2023 | 152 | 7 | £22,680.00 | £0.00 | 103 | 4.6 |
| Total for year | 255 | 15 | £48,600.00 | £0.00 | 195 | 5.9 |
| | | | | | | |
| Homeless and Homeless Prevention | | | | | | |
| | Homeless & Homeless Prevention cases | Positive Outcomes | NFI Financial Saving @£3240 per case | Cashable saving | Referrals | Positive outcome as a percentage % |
| Quarter 1 01/04/2022 to 30/06/2022 | 0 | 0 | £0.00 | £0.00 | 0 | - |
| Quarter 2 01/07/2022 to 30/09/2022 | 25 | 1 | £3,240.00 | £0.00 | 54 | 4.0 |
| Quarter 3 01/10/2022 to 31/12/2022 | 48 | 5 | £16,200.00 | £0.00 | 45 | 10.4 |
| Quarter 4 01/01/2023 to 31/03/2023 | 23 | 5 | £16,200.00 | £0.00 | 43 | 21.7 |
| Total for year | 96 | 11 | £35,640.00 | £0.00 | 142 | 11.5 |
| | | | | | | |

| Social Housing | | | | | | |
|---------------------------------------|--|-------------------|---------------------------------------|-----------------|-----------|------------------------------------|
| | Social Housing referrals investigated and closed | Positive Outcomes | NFI Financial Saving @£93000 per case | Cashable saving | Referrals | Positive outcome as a percentage % |
| Quarter 1 01/04/2022 to 30/06/2022 | 0 | 0 | £0.00 | £0.00 | 0 | 0 |
| Quarter 2 01/07/2022 to 30/09/2022 | 0 | 0 | £0.00 | £0.00 | 1 | 0 |
| Quarter 3 01/10/2022 to 31/12/2022 | 1 | 0 | £0.00 | £0.00 | 1 | 0 |
| Quarter 4 01/01/2023 to 31/03/2023 | 1 | 0 | £0.00 | £0.00 | 0 | 0 |
| Total for year | 2 | 0 | £0.00 | £0.00 | 2 | 0 |

| Housing Benefit and Council Tax Benefit | | | | | | | |
|---|---|-------------------|------------------------|----------------------|-----------|---|------------------------------------|
| | Number of HB & CTRS cases investigated and closed | Positive Outcomes | CTRS Financial Savings | HB Financial Savings | Referrals | Total of CTRS and HB Financial savings added together | Positive outcome as a percentage % |
| Quarter 1 01/04/2022 to 30/06/2022 | 0 | 0 | £0.00 | £0.00 | 0 | £0.00 | 0.0 |
| Quarter 2 01/07/2022 to 30/09/2022 | 0 | 0 | £0.00 | £0.00 | 2 | £0.00 | 0.0 |
| Quarter 3 01/10/2022 to 31/12/2022 | 3 | 0 | £0.00 | £0.00 | 4 | £0.00 | 0.0 |
| Quarter 4 01/01/2023 to 31/03/2023 | 5 | 2 | £4,796.00 | £6,875.37 | 3 | £11,671.37 | 40.0 |
| Total for year | 8 | 2 | £4,796.00 | £6,875.37 | 9 | £11,671.37 | 25.0 |

| Single Persons Discount | | | | | | | | |
|---------------------------------------|---|------------------|---|--------------------------|-----------|-----------------------------------|-------------------------------------|------------------|
| | Number of SPD cases investigated and closed | Positive Outcome | SPD Discount removed (Dependant on case - figure should be recorded on spreadsheet) | Number of Fines produced | Referrals | Financial total of fines produced | Positive Outcomes as a percentage % | Cashable Saving |
| Quarter 1 01/04/2022 to 30/06/2022 | 0 | 0 | £0.00 | 0 | 0 | £0.00 | | £0.00 |
| Quarter 2 01/07/2022 to 30/09/2022 | 0 | 0 | £0.00 | 0 | 3 | £0.00 | | £0.00 |
| Quarter 3 01/10/2022 to 31/12/2022 | 2 | 0 | £0.00 | 0 | 1 | £0.00 | 0.0 | £0.00 |
| Quarter 4 01/01/2023 to 31/03/2023 | 1 | 1 | £2,744.25 | 0 | 1 | £0.00 | 100.0 | £2,744.25 |
| Total for year | 3 | 1 | £2,744.25 | 0 | 5 | £0.00 | 33.3 | £2,744.25 |

Right to Buy

| | Right to Buy/Aquire referrals investigated and closed | Positive Outcomes | NFI Financial Saving @ £84,200.00 | Cashable saving | Referrals | Positive outcome as a percentage % |
|---------------------------------------|---|-------------------|-----------------------------------|-----------------|-----------|------------------------------------|
| Quarter 1 01/04/2022 to 30/06/2022 | 3 | 0 | £0.00 | £0.00 | 5 | 0.0 |
| Quarter 2 01/07/2022 to 30/09/2022 | 1 | 0 | £0.00 | £0.00 | 6 | 0.0 |
| Quarter 3 01/10/2022 to 31/12/2022 | 4 | 1 | £84,200.00 | £0.00 | 6 | 25.0 |
| Quarter 4 01/01/2023 to 31/03/2023 | 2 | 0 | £0.00 | £0.00 | 7 | 0.0 |
| Total for year | 10 | 1 | £84,200.00 | £0.00 | 24 | 10.0 |

| Overall Financial Savings for each quarter and positive percentage outcome for each quarter | | | | | | | |
|---|----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|------------|---|---------------------------|
| | Total cases looked at in quarter | Total Positive Outcomes in Quarter | Total Notional Savings in Quarter | Total Cashable savings in quarter | Referrals | Total Positive Outcome as a percentage % in Quarter | Total savings for quarter |
| Quarter 1 01/04/2022 to 30/06/2022 | 3 | 0 | £0.00 | £0.00 | 5 | 0.0 | £0.00 |
| Quarter 2 01/07/2022 to 30/09/2022 | 51 | 2 | £6,480.00 | £0.00 | 83 | 3.9 | £6,480.00 |
| Quarter 3 01/10/2022 to 31/12/2022 | 136 | 13 | £123,080.00 | £0.00 | 132 | 9.6 | £123,080.00 |
| Quarter 4 01/01/2023 to 31/03/2023 | 184 | 14 | £46,420.25 | £14,415.62 | 157 | 7.6 | £60,835.87 |
| Total for year | 374 | 29 | £175,980.25 | £14,415.62 | 377 | 7.7 | £190,395.87 |